

# **New energy battery cabinet shows no communication**



## Overview

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If you noticed that the battery is stuck in the 'powering up' state for several hours, you can try the following steps before contacting a local certified PWRcell dealer: Disable and then re-enable the battery on the inverter menu. Is there a way to fix things so the regular app will show the. There are various types of lithium batteries on the market, each utilizing different BMS (Battery Management System) communication protocols. Our team is actively investigating the root cause and working to resolve it as quickly as possible. This can lead to the batteries not obeying the battery.

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[MySolarEdge app says it has lost communication with the battery](#)

I have access to the installer monitoring website as well as SetApp and both show the battery is charging. Is there a way to fix things so the regular app will show the battery status?

### BMS Communications

For the BMS to communicate correctly with the inverter the battery must be set to the correct Modbus protocol. This can be done on the battery settings page. The inverter manuals have

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[Matrix 5000 Smartcell XR "No Battery Communications"](#)

We are currently experiencing a technical issue that is affecting the ability to create new posts. Our team is actively investigating the root cause and working to resolve it as quickly as possible.



[How To Troubleshoot a Battery Cabinet That Has Lost Communication](#)

Ensure that the Battery Disconnect switch is set to the ON position. Power cycle the inverter's rebus beacon device. Perform a full system power cycle. If no changes have been made to the PLM ...



### [How to troubleshoot new energy battery cabinet communication failure](#)

What happens if BMS and inverter are not communicating? If the BMS and the inverter are not communicating a number of problems may arise. This can lead to the batteries not obeying the ...



### [How to Troubleshoot and Fix Communication Problems](#)

In this blog, we will explore how to troubleshoot and fix communication problems between your solar charge controller and LiFePO4 battery. We will guide you through the ...



### [EG4 LifePower4 Battery Comms Issues](#)

All lights are light up on the battery and there's no ability to use it for charging/discharging in its current state. Lastly, the two remaining batteries both have similar issues.



## [How to solve Inverter & battery Communication issues](#)

How to solve Inverter & battery Communication issues ?Explore practical tips on resolving communication issues between inverters and batteries, ensuring smooth and efficient solar system ...



## [Troubleshooting Common Home Battery Inverter Issues](#)

Home battery inverter problems can be frustrating, but with a little knowledge--and the right technology--you can resolve many issues with minimal effort. Understanding common failure ...

## [Battery Not Detected: 6 Proven Tips to Prevent Recurring Issues](#)

This article will explore the main causes of the "battery not detected" error in depth, as well as the proper diagnostic steps, possible solutions, preventive measures, and real-world case ...



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